

Categories of Sub-processors

Revalize, Inc, and its Affiliates (“Revalize” or “we”) use certain third parties in the running of our business and to assist in the provision of services to our customers.

Certain of these third parties have or will have access to customer personal data and constitute sub-processors under privacy laws. Details of the categories of sub-processors we use are set forth below:

Category of sub-processor	Location of sub-processor
Product support, maintenance and delivery services	EU, US
Integration services	EU, US
Cloud storage and hosting	EU, US
Customer support	EU, US

Revalize requires its sub-processors to enter into agreements that satisfy the requirements of Article 28 of the General Data Protection Regulation, including but not limited to obligations to:

- process personal data in accordance with Revalize’s documented instructions;
- ensure that persons authorised to process the personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;
- not engage a sub-processor without prior specific or general written authorisation of Revalize and when engaging a sub-processor, impose the same data protection obligations as are in place between itself and Revalize;
- provide regular training in security and data protection to personnel to whom they grant access to personal data;
- implement and maintain appropriate technical and organisational measures to ensure the security, integrity and confidentiality of personal data;
- promptly inform Revalize about any actual or potential security breach; and
- cooperate with Revalize in order to deal with requests from our customers, data subjects or data protection authorities, as applicable.

We also use a number of software providers, network providers and consultancy firms that, in instances where support is provided, may be able to access Revalize’s systems and incidentally see personal data.